

# Herman Ostrow School of Dentistry of USC

## Patient Bill of Rights and Responsibilities

The Herman Ostrow School of Dentistry of USC strives to provide a high quality of care and service to our patients. As an educational institution, we also provide training for future oral healthcare professionals who are supervised by our School of Dentistry faculty. As a valued patient you have the following rights and responsibilities:

**You have a right** to an appointment with your Student Doctor in a timely manner.

**You have a right** to considerate, respectful, and confidential treatment.

**You have a right** to have complete and current information about your condition.

**You have a right** to know in advance the type and expected cost of treatment.

**You have a right** to expect dental team members to use appropriate infection and sterilization controls.

**You have a right** to an explanation of the prescribed treatment, treatment alternatives, the option to refuse treatment, the risk of no treatment, and expected outcomes of these treatments, and be told, in language you can understand, the advantages and disadvantages of each.

**You have a right** to ask your Student Doctor to explain all the treatment options regardless of your dental insurance benefit coverage or cost.

**You have a responsibility** to keep your appointment, or reschedule in a timely manner.

**You have a responsibility** to be considerate and respectful to others like your Student Doctor and other patients.

**You have a responsibility** to provide complete and current information about your condition.

**You have a responsibility** to participate in your care and keep current on your cost of treatment.

**You have a responsibility** to dress and present yourself appropriately.

**You have a responsibility**, as well as you are able, to participate in prescribed treatment, carefully weigh the consequences of accepting or refusing treatment, and appropriately discuss changes that might occur during your course of care.

**You have a responsibility** to make reasonable decisions within yours and the school's limitations.

For those assigned to a comprehensive care program, **You have the responsibility** to complete your treatment at the Herman Ostrow School of Dentistry of USC without receiving treatment outside of the School. Patient's acceptance of these Bill of Rights has been obtained by your signature on the Patient Understanding/ Informed Consent as a part of the Application of Treatment.